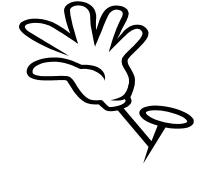


# Meaningful engagement in research SIREN Symposium 2018



Anne McKenzie May 2018





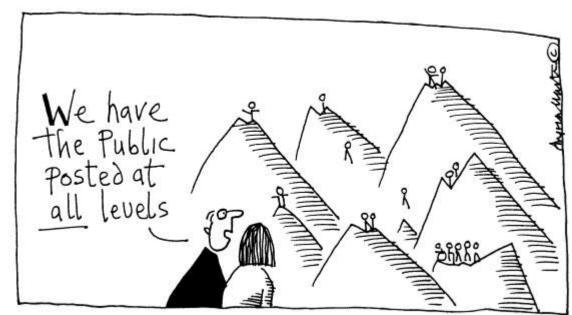
# Hands-up research project

- Have you ever been a participant in any research project?
- Were you unhappy about any aspect of the research? consider: questions, methodology, times
- Did you have ideas to improve the research?
- Were you invited to give input into the research?

# What we will cover today



- What is consumer & community involvement in research
- Why it's important
- The principles, benefits and barriers
- Methods for involvement
- Good practice examples
- Support available



# **Definitions being used today**



#### Consumer

refers to people who directly or indirectly make use of health service (i.e. patients, potential patients, carers)

#### **Consumer representative**

a member of a committee, steering group or similar who voices the consumer perspective

#### **Community**

a group of people sharing a common interest but not necessarily a common geographic location

#### **Stakeholders**

an individual or group from within or outside the organisation who has a key interest in the service or project

# What is consumer and community involvement?



- Consumers, community members and researchers working in partnerships to <u>make decisions</u> about research priorities, policy and practice
- An <u>active</u> partnership that is sensitive to changing needs and priorities of the community
- It is about consumers and community being <u>part</u> of a process, rather than just observing or commenting on the process
- Conducting research that is <u>with</u> the community rather than <u>to</u>
  or <u>for</u> the community

#### What it's not about .....



- Researchers just raising awareness of their research
- The participants (subjects) taking part in research
- A recruiting tool
- An opportunity to 'tick the box'
- Fundraising or public relations



# Why is it important?



- Requirement of funding bodies
- Enhance the quality of research
- Accreditation /ethics requirements
- Involvement can help to empower people



# **Underlying principles**



- Start involvement as early as you can
- Involvement must add value
- Be inclusive and reach out to diverse groups
- Treat everyone with respect and integrity
- Work in partnership
- Keep everyone informed and involved
- Use language that everyone understands



One size doesn't fit all

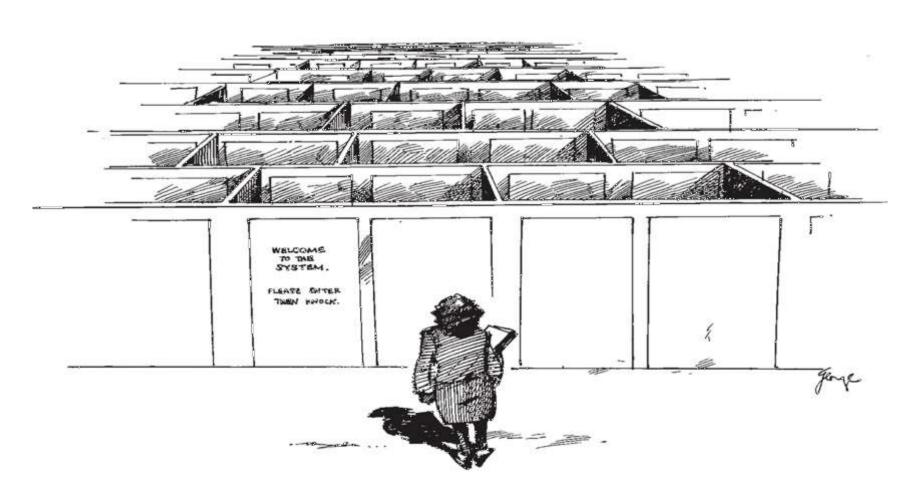
### **Benefits of involvement**



- Improved openness and accountability for the use of public money
- Increased transparency for the the conduct of research
- The community is better informed about the value of research
- Consumer and community involvement enhances the relevance of research questions and topics
- Policy makers and government agencies are better informed of consumer issues and perspectives

### **Barriers to involvement**





Source: The little purple book of Community Rep-ing. Adelaide Community Health Service. 3<sup>rd</sup> edition 2003

# Methods for consumer and Community involvement

Western Australian Health T

- Document reviewers
- Consumer or community representatives
- Consultations and forums
- Research buddies
- Reference groups
- Steering groups
- Consumer or community researchers
- Consumer & Community Advisory Councils
- Priority Setting Projects



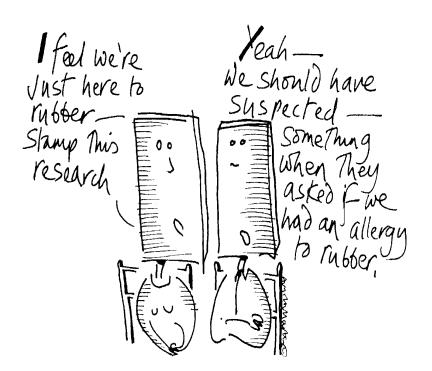




### Important points to consider



- Planning the involvement activities is crucial to achieving meaningful involvement
- Budget for involvement activities
- Be clear about the stage and level of involvement you are seeking – use a framework or tools
- Support consumers and/or community members to make informed decisions about becoming involved



### **Good practice examples**



- Medical Cannabis Project at Curtin University
- Cancer Epidemiology Network at Curtin University
- Family and Domestic Violence Priority Setting partnership project at UWA
- FASD research at Telethon Kids Institute



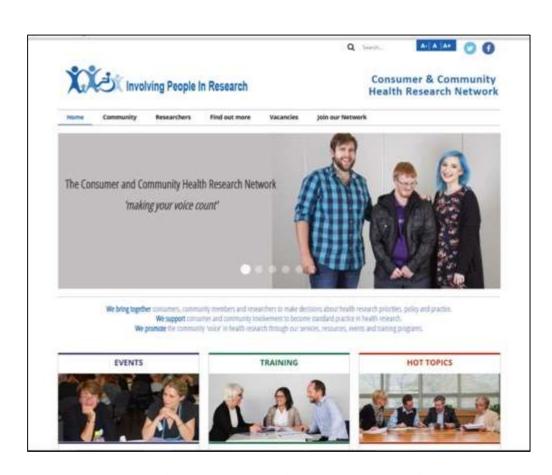
# The Consumer and Community Health Research Network



#### We provide:

- Advocacy and support
- An evidence base
- Community links and networks
- Methods for involvement
- Resources
- Teaching and training





www.involvingpeopleinresearch.org.au

# Some concluding thoughts.....



Having consumers and community members involved increases the likelihood of research being:

- Relevant
- Accountable
- Transparent
- Issue driven
- Supported by the community
- Translated into policy and practice





### **THANK YOU**

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www.involvingpeopleinresearch.org.au