



Government of Western Australia
WA Country Health Service

New Era Hepatitis C Treatments

Information and treatment pathway provision to existing
Hepatitis C positive clients

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ALBANY



Project Goals

- To increase awareness of new HCV treatments within existing HCV positive clients
- To increase awareness of pathways for obtaining HCV treatments in Great Southern region for existing HCV positive clients
- To increase HCV treatment uptake within existing HCV positive clients
- To reduce HCV related health burden within existing HCV positive clients



Methodology

- Identification of target population
- Data extraction from Western Australian Notifiable Infectious Disease Database (WANIDD)
- Data cleansing
- Direct initial contact with clients and Information Provision
- Follow-up contact with clients
- Compilation of Results



Identification of target population

TIME PERIOD

- January 2011 – December 2016
- Pre Direct-acting antiviral (DAA) medication

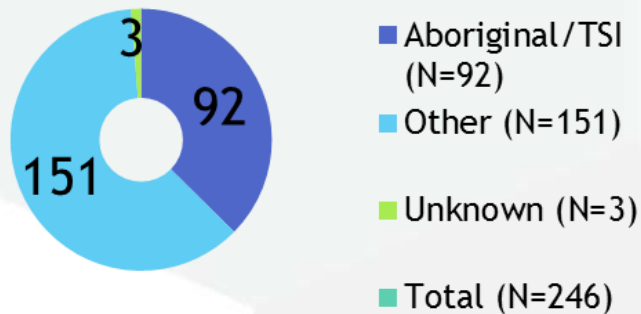
TARGET GROUP

- HCV Antibody positive result
- Notified on WANIDD
- Clients living in community settings

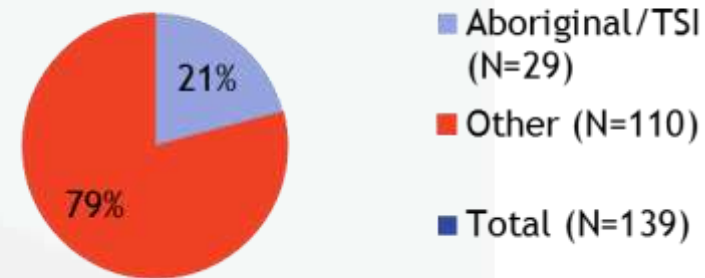
Data Extraction from WANIDD

A total of 246 clients' details obtained from WANIDD

Ethnicity

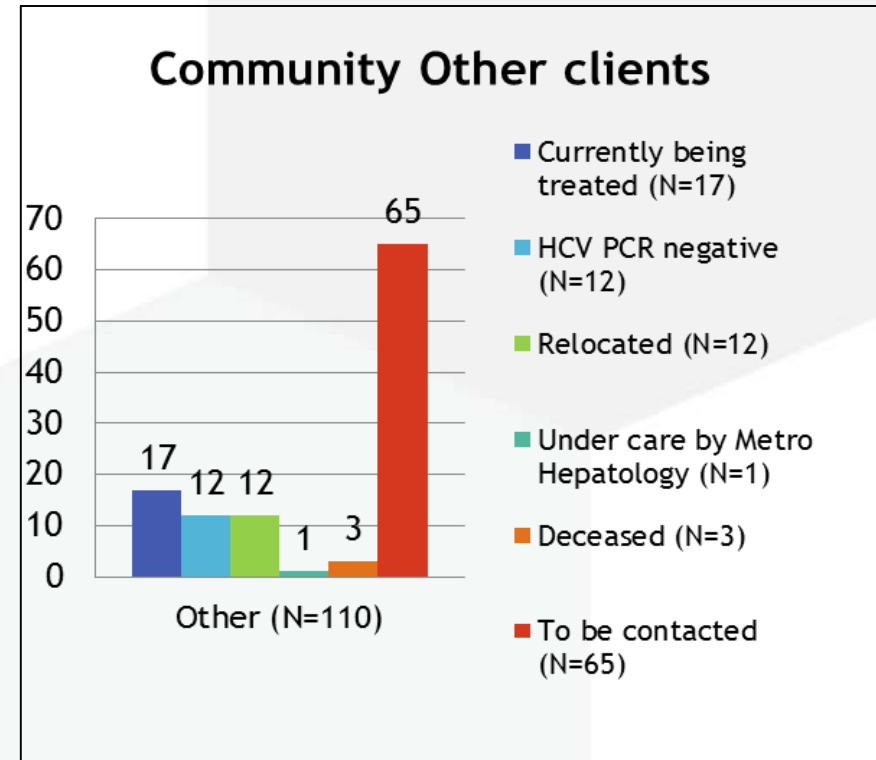
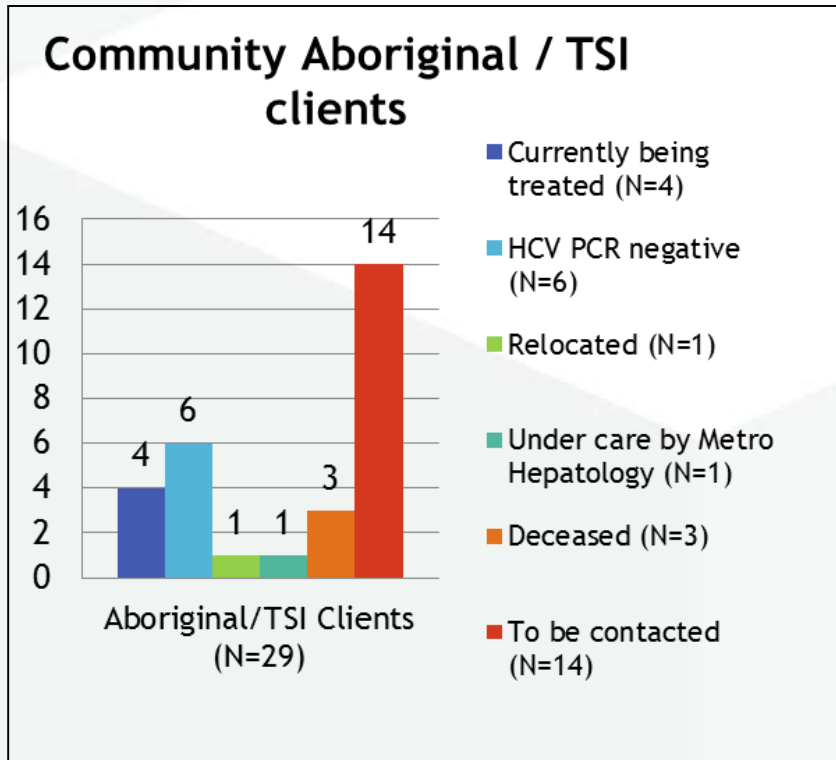


Community





Data cleansing



79





Direct initial contact with clients

Identified clients were contacted by nursing staff using a phone script that was developed to standardise the phone conversation

A total of 24 clients were contacted by phone

- 12 clients stated that were either successfully treated with DAAs or were currently receiving HCV treatment
- 12 clients were informed of the new HCV treatment options and provided with the pathway to access the treatment

A total of 55 clients could not be reached due to following reasons

- Phone number was disconnected
- Phone number dialled was answered by someone else
- The client was no longer based in community but at corrective services
- The client answered but disconnected the call



Follow-up contact with clients

- Follow-up phone call was conducted six months after the initial phone contact

Results

- Two clients accessed HCV treatment
- One client underwent further HCV testing with his GP to obtain the treatment
- Three clients were referred to the HCV treating specialist based at GS region
- Six clients were un-contactable and were not referred to the HCV treating specialist based at GS region



What's next?

- Targeted health promotion
 - Facebook
 - Local Radio
 - Newspaper
 - NSP
- Increase number of HCV treatment prescribers within GS region
 - Information and training provision
 - Ongoing support via PHU and HCV treatment specialist



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Thank you.